

Warranty Schedule

Heat Pump model	Heat Exchanger*	Compressor*	Parts*	On-Site Labor*
Eco Series	25 years	3 years	2 years	1 year
Elite V3	25 years	10 years	5 years	1 year
Eclipse Series	25 years	5 years	4 years	1 year
Elite Max Series (commercial)	25 years	5 years	2 years	1 year

How Can I claim my warranty?

Sit back and relax as Madimack units are designed to last by using only the highest quality components and advanced testing procedures before anything is sent to customers. The after sales support is also second to none. If you are having issues with your heat pump system please first check out list of frequently asked questions and if that still doesn't fix the issue, fill in the warranty claim form below and let us know about it.

Warranty Claim Form: <https://www.madimack.com.au/service-request>

Frequently Asked Questions: <https://www.madimack.com.au/pool-heat-pump-faq>

*Warranty values indicated above are inclusive to our extended warranty installation specialists who have undergone extensive training to achieve platinum level qualification. Units must be registered within 30 days after installation to qualify for extended warranty. For further information regarding warranty please see information [here](#)

<https://www.madimack.com.au/hubfs/24-Month-Warranty/Warranty-Madimack-24-months.pdf>