

\$500 Emberpulse Saving Guarantee

Emberpulse is guaranteed to find you at least \$500 in energy savings within the first 3 years of use. When Emberpulse identifies a saving opportunity, this recommendation will be sent to you.

Some examples of savings include identifying a better energy plan, diagnosing inefficiencies in and better use of your solar system and automating your energy usage. Other saving opportunities may be recommended to you.

Each recommendation sent to you by Emberpulse will include our scientific estimate of the financial saving which will be made when the recommendation is implemented and this will be based on your current energy data and your projected energy data over a future period appropriate to the type of saving opportunity being recommended. If, in the three (3) year period following installation of your Emberpulse (the guarantee period), the total value of all saving opportunities recommended to you does not equal or exceed \$500.00, you may return the Emberpulse unit to us and we will pay you, in cash, any amount by which your identified savings fall short of \$500.00.

The saving estimate will be made by us based on the best available household energy data collected by the Emberpulse and other third party databases. Calculation methodologies for the saving estimates are compiled by Embertec engineers and experienced data scientists and supported by your energy data and third party databases. All saving estimates, algorithms and calculations are developed with solid scientific and data based assumptions. The calculation methodologies, data and assumptions used to determine the saving estimate will be at the discretion of Embertec.

The value of all saving opportunity recommendations will be added to the total of all saving opportunities as determined by Embertec using data backed scientific algorithms developed by Embertec's team of engineers. Implementation of the actions needed to implement the saving opportunity will be at your discretion, except in cases where you have previously given permission for us to implement the recommendation, in which case we may implement such recommendations for you. Your implementation or otherwise of the saving opportunity will not affect the total of all saving opportunities used to determine that the savings guarantee has been met.

Payments made by us to you under the Solar Sentinel protection guarantee will be included in the total of savings found by Emberpulse.

This Emberpulse saving guarantee does not apply to Emberpulse installations in the Northern Territory or Western Australia.

This Emberpulse saving guarantee will not apply if you do not enter into Emberpulse details of your energy plan tariffs, including any controlled load tariff, or if you don't keep those details up to date.

So that we can let you know about the savings opportunities that Emberpulse identifies for you, we need to be able to send you emails. We need a valid email address for you to which you allow us to send emails. Our privacy policy allows you to unsubscribe from our email communications at any time, and if you do so, we won't be able to tell you about savings opportunities. This Emberpulse saving guarantee will not apply if you do not keep your email address current with us or if you unsubscribe to email communications from us.

In order for Emberpulse to work for you, Emberpulse needs to be powered on, and connected to Wi-Fi with an internet connection. This Emberpulse saving guarantee will not apply if these conditions were not met for a significant portion of the guarantee period.

This Emberpulse saving guarantee will not apply if, at any time during the guarantee period, you have the benefit of an energy plan which is not available to the general public, for example a staff discount provided by an energy retailer.

This Emberpulse saving guarantee applies only to the original purchaser and the first installation of Emberpulse. The guarantee will cease to apply if Emberpulse is installed in premises other than the original installation premises. A claim under this Emberpulse saving guarantee can be made by contacting us within three months of the end of the three year guarantee period. A claim will require the return of your functioning, undamaged Emberpulse hardware to us.